

Comparison of Power Dialers versus Click Dialers

Product Features:	CRICKET Click Dialer	DOLPHIN Power Seller
Primary Uses	For one click calling phone numbers on spreadsheets, emails, web sites, & online CRM's	For power dialing big lists of phone numbers, one after the other
One-Time License or Setup Fee	No	No
Monthly Cost for Truly Unlimited Phone Service to USA and Canada	\$39 to \$59 (choose your payment plan)	\$59 to \$89 (choose your payment plan)
Type of Line	Outbound & Inbound	Outbound & Inbound
Brand of Phone Service Used	ZoomCalls VoIP	ZoomCalls VoIP
You May Call From Where	Anywhere in world	Anywhere in world
Payment Terms of Service	Month-to-Month	Month-to-Month
Telemarketer Answering Call Delays	No "Hello, Hello?"	No "Hello, Hello?"
Predictive Dialer Dropped Calls	No Dropped Calls	No Dropped Calls
Caller ID Display	Display any phone number you want	Display any phone number you want
Click To Dial	Yes	Yes
Power or Progressively Dial Lists	No	Yes
CRM-Customer Relationship Manager	No	Yes-Basic
Customizable Scripts	Yes	Yes
Customizable Dispositions	Yes	Yes
Import/Export Phone Lists	No	Yes
Do Not Call Scrubber	No	Yes
Calls Can Be Recorded	Yes	Yes
Call Back Scheduling	No	Yes
Live call transfers & conference calls	Yes	Yes
Pre-scripted E-mailing	No	Yes
Your recorded messages can be left on answering machines but you wait for your message to finish	Yes	Yes
Your recorded message can be left on answering machines while you zoom to the next call	Yes	Yes
Silent Monitoring, Whisper Coaching, Barge-in, and Call Recording	Yes – Optional	Yes - Optional
Call/Agent Reports	Yes	Yes
Recommendations:	<p style="text-align: center;">Best Click Dialer on the Market. Easily call single phone numbers anywhere on your PC. Not for calling big lists of numbers.</p>	<p style="text-align: center;">Best Power Dialer on the Market. Call big lists of phone numbers, with many features. Includes Click Dialer, too.</p>